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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

5 MAR 1993

IN REPLY REFER TO:

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Honorable Sam Nunn
United States Senator
75 Spring Street, S.W.
Suite 1700
Atlanta, GA 30303

RECEIVED

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Dear Senator Nunn:

Thank you for your letter on behalf of Kevin J. Berger of Dunwoody, Georgia. Your constituent objects to rate increases by his cable television operator.

The Commission has a clear understanding that Congress adopted the Cable Act of 1992 to constrain unreasonable cable rates. The Commission is in the process of formulating rules implementing the rate provisions of the law and is seeking public comment on those provisions that address rate rollbacks, refunds, and evasions of statutory requirements. The Commission will attempt to implement these provisions faithfully, and will consider the conduct of the cable industry during the interim period in deciding what kind of regulation is needed.

Your constituent's letter will be placed in the record of this proceeding so that the Commission can be mindful of his concerns during its deliberations. I trust that the foregoing and the enclosures are informative.

Sincerely,

Roy J. Stewart

Roy J. Stewart
Chief, Mass Media Bureau

Enclosures

No. of Copies rec'd 0+1
List A B C D E

Kevin J. Berger
3916 Spring Creek Lane
Dunwoody, GA 30350

January 6, 1993

Senator Sam Nunn
75 Spring Street SW
Atlanta, GA 30303

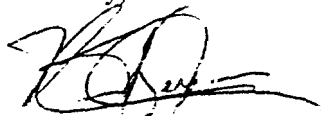
Dear Senator Nunn:

Please do something about the sky rocketing cost of cable TV service. I don't know what 1992's proposed legislation was supposed to do, but it is apparently immediately ineffective when customers are getting set up for another increase just 3 months after being hit with an 8.5% increase. Since October, 1990 I have received an annual rate increase of 11.8% and 13.2%.

I would think that such a high profile issue could command the attention it deserves and that your constituents would benefit rather than the cable and motion picture lobbyists.

I appreciate your attention to this matter.

Sincerely,



Kevin J. Berger

SAM NUNN, GEORGIA, CHAIRMAN

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United States Senate

COMMITTEE ON ARMED SERVICES

WASHINGTON, DC 20510-6050

January 28, 1993

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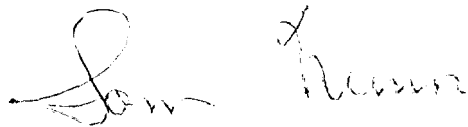
Ms. Linda Townsend Solheim
Office of Legislative Affairs
Federal Communications Commission
1919 M Street, NW
Washington, D.C. 20554

Dear Ms. Solheim:

I recently received the enclosed constituent inquiry. Because of my desire to be responsive to all inquiries, I would appreciate your looking into this matter and providing me with any information you have available on this subject, of course, consistent with your established policies and procedures. I look forward to hearing from you in the near future.

Your kind assistance is greatly appreciated.

Sincerely,



Sam Nunn

Enclosure

SN/lkj

PLEASE REPLY TO:
75 Spring Street, S.W.
Suite 1700
Atlanta, Ga. 30303
Attn: Laura Johnson

Vista Communications

West St. P.O. Box 8
Dudley, Ga. 31022

August 22, 1992

Dear Subscriber,

As we move forward in 1992, our goal at Vista Communications remains the same. We want to offer you the highest standard in service, value and programming.

In 1991, and again in 1992 I have had two major goals: 1) to continue to improve the quality of your cable television service and its value to you; 2) to continue to operate our business as a responsible corporate citizen so you, the public and our customers, benefit from our presence in your community.

In always keeping these goals in mind, we at Vista, believe, you the subscriber, will be the continuous benefactor.

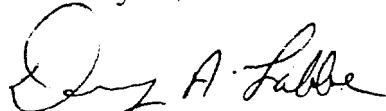
In order to provide you with the service you've come to expect and deserve, we must adjust our rates. Our programmers have increased their costs to us by up to 60%, and in return they continue to steadily improve both the quality and variety of the cable programming Vista provides to you.

Beginning October 1, 1992, your Basic Reception service rate will go to \$23.45. No other rates will be affected. This rate does not reflect any sales tax (where applicable) nor franchise fees.

While we realize rate adjustments are seldom met with total acceptance, Vista assure you that rate adjustments are only implemented when absolutely necessary to maintain operations and provide quality programming and customer service.

I appreciate the support and confidence you've shown in Vista Communication throughout the years. It's been an important key in allowing us to expand and improve services to you, our subscriber, while continuing to be a growth business in our Community.

Thank you,



Danny A. Labbe
Regional Manager

LJ, DB, SC

We hope we will not be in a situation where a programming supplier will prevent us from continuing to carry their service. While any service could be replaced by some other service, we recognize that each of you has his or her favorites, and that the termination of any programming service would cause some of you to be disappointed. However, if the programming suppliers continue to negotiate with a take it or leave it approach, changes in programming are inevitable.

I hope this information gives you a better understanding of how the programming suppliers effect your monthly cable bill and your ability to select the services you want to be included in your cable service. If you have any questions or thoughts, please do not hesitate to call or write me.

Very truly yours,

Dan Labbe

General Manager

P.S. A copy of this letter has been sent to your local governmental officials.



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